



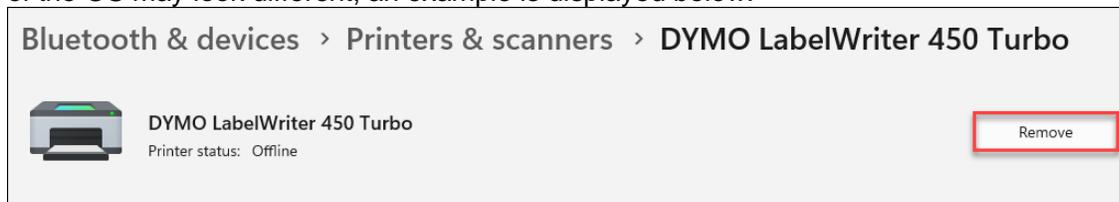
M Health Fairview Reference Laboratories (MRL)

MRL Client Printer Install from DYMO 450 to DYMO 550

Follow the below steps to install new Dymo 550 printers upon delivery to client site. **IMPORTANT:** printer updates require configuration changes in the Atlas software and thus require date and time coordination with the MRL interface team.

Printer Install Instructions

1. Open the Printers & Scanners activity in Windows settings.
2. Click on the current DYMO LabelWriter 450 Turbo printer and **Remove**. Although different versions of the OS may look different, an example is displayed below:



3. A Dymo printer driver should already be installed the computer and may be compatible with the new printer. However, a newer version of the software may be available on the Dymo website and is recommended to install.
 - a. Remove the current Dymo driver software from Windows applications.
 - b. Access [DYMO.com](https://www.dymo.com).
 - c. Navigate to the [Driver & Software Downloads](#) page.
 - d. Expand the LabelWriter selection and download the latest **Windows** version of the software.
 - e. Open the Printers and Scanners activity on the Windows PC and confirm the name of the DYMO printer.
 - If you have the DYMO LabelWriter 550 Turbo, make sure the name says exactly DYMO LabelWriter 550 Turbo.
 - If you have the DYMO LabelWriter 450 Turbo, make sure the name says exactly DYMO LabelWriter 450 Turbo.
4. Once driver is installed, plug in the new printer.
5. Email the exact name of the DYMO printer to the DEPT-LAB-CLIENT-INTERFACE@fairview.org email.
 - a. MRL interface team will update the Atlas configurations.
6. Validate the new printer by placing an order in Atlas or native EHR.

Who to Contact

MRL Laboratory Solution Center | 651-232-3500 | dept-midway-lsc-client-support@fairview.org

Refer to [Test Directory](#) for additional test information, including full test code build details and previous client communications.

